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10 UNITED STATES DISTRICT COURT  
11 DISTRICT OF ARIZONA

12 In re:  
13 Arizona THERANOS, INC. Litigation,

**No. 2:16-cv-2138- DGC**

(Consolidated with)  
No. 2:16-cv-2373- HRH  
No. 2:16-cv-2660- HRH  
No. 2:16-cv-2775- DGC  
-and-  
No. 2:16-cv-3599- DGC

**PLAINTIFFS’ MEMORANDUM IN  
SUPPORT OF MOTION FOR  
PRELIMINARY APPROVAL  
OF CLASS ACTION SETTLEMENTS**

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**EXHIBITS**

- EXHIBIT A: WALGREENS SETTLEMENT AGREEMENT
- EXHIBIT A1: EMAIL NOTICE A  
EXHIBIT A2: EMAIL NOTICE B  
EXHIBIT A3: POSTCARD NOTICE A  
EXHIBIT A4: POSTCARD NOTICE B  
EXHIBIT A5: DIGITAL NOTICE  
EXHIBIT A6: LONG FORM NOTICE  
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EXHIBIT B: PROPOSED PRELIMINARY APPROVAL ORDER  
EXHIBIT C: PLAN OF ALLOCATION  
EXHIBIT D: PROPOSED ORDER AND FINAL JUDGMENT
- EXHIBIT E: BALWANI-PLAINTIFFS SETTLEMENT AGREEMENT
- EXHIBIT F: THERANOS ASSIGNEE-PLAINTIFFS-WALGREENS AGREEMENT RE: LIQUIDATION TRUST CLAIMS
- EXHIBIT G: DECLARATION OF GRETCHEN FREEMAN CAPPIO AND ROGER HELLER
- EXHIBIT H: DECLARATION OF JENNIFER KEOUGH, JND LEGAL ADMINISTRATION
- EXHIBIT I: DECLARATION OF MARK SAMSON

1 **I. INTRODUCTION**

2 After nearly seven years of litigation, Plaintiff Class Representatives, on behalf of  
3 themselves and the certified Class (“Plaintiffs”) have reached settlements with Defendants  
4 Walgreens Boots Alliance, Inc. and Walgreen Arizona Drug Co. (together, “Walgreens”),  
5 Ramesh (“Sunny”) Balwani, and the entity that holds the remaining assets of the now-  
6 dissolved Theranos, Inc. (the “Theranos ABC”). By this Motion, Plaintiffs respectfully  
7 request that the Court enter the Preliminary Approval Order submitted herewith, direct  
8 issuance of class notice, and set a schedule for final approval.

9 ***The Walgreens Settlement:*** There is no hyperbole in describing this litigation as hard-  
10 fought and the settlement with Walgreens as hard-won: Plaintiffs saw this case through  
11 multiple pleading motions, extensive discovery, class certification, an interlocutory appeal,  
12 and summary judgment, with the trial date fast approaching when a settlement was reached.  
13 The Walgreens Settlement was negotiated at arm’s length and ultimately resulted from a  
14 mediator’s proposal by retired U.S. District Court Judge Layn R. Phillips.

15 Nor is there any hyperbole in describing the Walgreens Settlement—by which  
16 Walgreens will create a non-reversionary common fund of \$44 million—as providing an  
17 outstanding result for the Class. The Walgreens Settlement is expected to provide Class  
18 members with approximately double their out-of-pocket damages (less amounts already  
19 received), and significant additional recoveries for those with battery claims against  
20 Walgreens. Class members will receive these payments directly and without a claims  
21 process. The Walgreens Settlement provides excellent relief to the Class and should be  
22 preliminarily approved.

23 ***The Balwani Settlement and the ABC Agreement:*** Plaintiffs have also reached a  
24 settlement with Mr. Balwani. Mr. Balwani is now incarcerated and has no meaningful assets  
25 available for settlement; however, he has substantial claims against the limited remaining  
26 assets of the Theranos ABC. Under the Balwani Settlement, Mr. Balwani will waive his  
27 claims against the Theranos ABC’s assets—claims which are delaying the distribution of the  
28 remaining ABC funds to creditors. Plaintiffs, Walgreens, and the Theranos ABC have also

1 entered into an agreement (the “ABC Agreement”) setting the relative value of the Class’s  
2 and Walgreens’s respective claims on the Theranos ABC’s remaining assets and providing  
3 for the early payment of the Class’s claim, which will result in an additional \$1,331,094.88  
4 being added to the \$44 million common fund created by the Walgreens Settlement. These  
5 agreements provide, in Class Counsel’s view, the only realistic pathway to secure monetary  
6 relief for the Class’s claims against Mr. Balwani. Similarly, the early payment arrangement  
7 with the Theranos ABC presents the most efficient way to disseminate ABC funds to the  
8 Class, allowing them to be distributed with the Walgreens Settlement proceeds, avoiding the  
9 costs of a separate settlement administration process.

10 ***Elizabeth Holmes***: Plaintiffs and the Theranos ABC worked diligently for months to  
11 reach a settlement with Defendant Holmes. Despite these substantial efforts, which were  
12 aided by Judge Phillips’ mediation staff, it was ultimately not possible to reach a settlement  
13 with Ms. Holmes. Given that Ms. Holmes does not have material personal resources to  
14 contribute to a settlement or to pay any judgment against her, Plaintiffs will separately ask  
15 the Court to dismiss the claims against her without prejudice, so that any Class member who  
16 wishes to continue pursuing such claims against Ms. Holmes may do so.

## 17 **II. BACKGROUND**

18 Once promising to revolutionize health care and claiming a \$9 billion valuation,  
19 Theranos collapsed spectacularly following a series of disclosures about the company and  
20 its technology. In 2016, consumers who had been subjected to Theranos’s experimental  
21 testing filed four putative consumer class actions in this district. Those actions were  
22 consolidated before the Hon. H. Russel Holland. (Dkt. 62). *See* Exhibit G, Declaration of  
23 Gretchen Freeman Cappio and Roger Heller (“Cappio/Heller Decl.”) at ¶6.

24 In January 2017, Plaintiffs filed their First Amended Consolidated Class Action  
25 Complaint. (Dkt. 107). Two rounds of Rule 12 motions practice followed. Defendants’ first  
26 motion to dismiss was granted in part and denied in part. (Dkt. 139); Plaintiffs moved for  
27 reconsideration, which was granted part and denied in part in turn. (Dkt. 157). In October  
28 2017, Plaintiffs filed the operative Second Amended Consolidated Class Action Complaint.

1 (Dkt. 159). Defendants again moved to dismiss. After full briefing and oral argument, the  
2 Court allowed several of Plaintiffs' claims to proceed. (Dkt. 182).

3         Meanwhile, it became clear that Theranos could not continue operations. In June  
4 2018, Holmes and Balwani were criminally indicted. Then, in September 2018, Theranos  
5 announced that the company would enter into an assignment for the benefit of creditors (as  
6 opposed to bankruptcy) and dissolve. This action then proceeded against Walgreens and the  
7 individual defendants, without Theranos's active participation.

8         In March 2020, after extensive discovery—including depositions of the plaintiffs,  
9 current and former Walgreens and Theranos executives and employees, production of  
10 millions of pages of documents, and substantial third-party discovery—the Court certified a  
11 Class and several Subclasses. (Dkt. 369). The Court also appointed Keller Rohrback L.L.P.  
12 and Loeff Cabraser Heimann & Bernstein, LLP as Class Counsel. *Id.* Walgreens and Balwani  
13 sought and obtained permission to appeal the class certification order pursuant to Federal  
14 Rule of Civil Procedure 23(f). In September 2021, the Ninth Circuit largely affirmed the  
15 Court's class certification order, but “reverse[d] class certification as to the battery and  
16 medical battery claims and remand[ed] to the district court to limit this class to plaintiffs who  
17 had blood drawn by Walgreens employees[.]” (Dkt. 396). On remand, the Court decertified  
18 the Theranos Edison Subclass and appointed JND Legal Administration (“JND”) to provide  
19 notice to the certified Class and Subclasses. (Dkt. 447, 482).

20         The Parties then conducted more merits discovery, served several more expert reports,  
21 and took expert depositions. In February 2023, Walgreens sought summary judgment on all  
22 certified claims against it. Extensive briefing, including *Daubert* motions, followed. In May  
23 2023, the Court issued its summary judgment order, mostly denying Walgreens' motion, but  
24 eliminating Plaintiffs' punitive damages claims. (Dkt. 565).

25         With a jury trial scheduled for September 2023, Plaintiffs and Walgreens agreed to  
26 another mediation, inviting Holmes and Balwani to participate. Cappio/Heller Decl. ¶16. The  
27 parties had first mediated with Hon. Layn R. Phillips (Ret.) in early 2017; these efforts were  
28 not fruitful. *Id.* ¶14. In November 2022, the parties participated in a settlement conference

1 with Magistrate Judge Michael T. Morrissey; this effort also did not result in a settlement.  
2 *Id.* ¶15. On May 18, 2023, the parties mediated again with Judge Phillips. After twelve hours  
3 of intense negotiations, Judge Phillips made a mediator’s proposal to settle the case between  
4 Walgreens and Plaintiffs, which those parties accepted. *Id.* ¶¶16-17.

5 Subsequently, Judge Phillips’ office continued to facilitate negotiations between  
6 Plaintiffs and Mr. Balwani and Ms. Holmes. Mr. Balwani’s counsel and Ms. Holmes  
7 attended the May 2023 mediation, but settlement with them presented unique issues, *e.g.*,  
8 both lack any meaningful financial resources and are serving lengthy terms of incarceration,  
9 approximately thirteen years and eleven years, respectively. *Id.* ¶18. Plaintiffs therefore  
10 negotiated with counsel for the Theranos ABC about the release of the individual defendants’  
11 claims against it, the allowance of Plaintiffs’ claims against the liquidation trust in a sum  
12 certain, and for the early payment of the Class’s claim to facilitate distribution of funds from  
13 the Theranos ABC concurrently with the Walgreens Settlement. After much effort, the  
14 Balwani Settlement and ABC Agreement were reached. These agreements will result in the  
15 addition of approximately \$1.33 million for distribution to the Class, on top of the \$44  
16 million fund created pursuant to the Walgreens Settlement. *Id.* ¶¶19-20. An agreement with  
17 Ms. Holmes, unfortunately, could not be reached.

### 18 **III. THE PROPOSED SETTLEMENT AGREEMENTS, NOTICE PROGRAM, 19 AND PLAN OF ALLOCATION**

20 ***Walgreens Settlement:*** The Walgreens Settlement, attached as Exhibit A, provides  
21 that Walgreens will pay \$44 million (the “Settlement Amount”) to create a non-reversionary  
22 common fund. After deduction of settlement-administration costs and any Court-approved  
23 award of attorneys’ fees, reimbursement of litigation expenses, and service awards to the  
24 Class Representatives, the settlement funds will be distributed to the Class members in  
25 accordance with the proposed Plan of Allocation (Exhibit C), to be approved by the Court.  
26 Class members will release all claims against Walgreens with the same factual predicate that  
27 they could have asserted in this action, a scope of release consistent with Ninth Circuit  
28 precedent. *Hesse v. Sprint Corp.*, 598 F.3d 581, 590 (9th Cir. 2010).

1 As discussed further below, under the proposed Plan of Allocation, all Class members  
2 will receive a payment calculated based on double the costs of their Theranos tests, minus  
3 any refund they received via the 2017 Arizona Attorney General consent decree, plus a \$10  
4 base payment amount. Further, all Walgreens Edison Subclass members will receive an  
5 additional payment, estimated between \$700 and \$1,000, as relief for their battery and  
6 medical battery claims. Class member payments will be made automatically by check sent  
7 via First Class U.S. mail; Class members need not complete a claim form or provide proof  
8 of their out-of-pocket expenditures to obtain their settlement payments.

9 ***Balwani Settlement and the ABC Agreement:*** The Class's settlement with Mr.  
10 Balwani, attached as Exhibit E, provides that he will release his claims against the Theranos  
11 ABC, which are delaying distribution of the limited remaining ABC assets to the Class and  
12 other Theranos creditors. Plaintiffs, Walgreens, and the Theranos ABC have also reached an  
13 agreement, attached as Exhibit F, regarding the relative value of the Class's and Walgreens'  
14 respective claims against the ABC. The ABC Agreement also provides for the early payment  
15 of the Class's claim, *id.*, which is necessary to cost-effectively distribute those funds. The  
16 ABC funds will be deposited into the Settlement Fund created for the Walgreens Settlement  
17 and administered in tandem. The ABC's distribution to the Class will add approximately  
18 \$1.33 million to the Settlement Fund for the benefit of the Class (representing a significant  
19 proportion of the limited remaining ABC assets).

20 ***Settlement Administrator:*** Class Counsel propose that the Court appoint JND as  
21 Settlement Administrator. The Court previously appointed JND to provide litigation notice  
22 to the Class, and JND has fulfilled all of its responsibilities to date. JND has the requisite  
23 expertise and capabilities, as well as familiarity with this case.

24 The proposed notice plan is set forth in Section VI of the Walgreens Settlement and  
25 described in the accompanying Declaration of Jennifer Keough ("Keough Decl.") Exhibits  
26 A & H, respectively. To summarize: notice will be provided to the Class via direct-mail  
27 postcard or email (where available). Exhibits A1-A4. Separate forms of email and postcard  
28 notice will be sent to those who are and are not part of the Walgreens Edison Subclass. *See*

1 Exhibits A1 & A3 (email and postcard notices for non-Walgreens Edison Subclass  
2 members); Exhibits A2 & A4 (email and postcard notices for Walgreens Edison Subclass  
3 members). All forms of notice will provide the web address for the case-specific website  
4 maintained by JND (“Settlement Website”).<sup>1</sup> The Long-Form Notice, Exhibit A6, will be  
5 available on the Settlement Website, along with other key case documents. The direct mail  
6 and email notice will be supplemented with publication and digital notice. Exhibits A7 &  
7 A5, respectively. Notice will be published in the *Arizona Republic* and online via a digital  
8 ad campaign targeted to reach approximately 8.3 million impressions. JND will also maintain  
9 a dedicated toll-free number and respond to email inquiries.<sup>2</sup>

10 ***Plan of Allocation:*** The Plan of Allocation, Exhibit C, contemplates that each  
11 member of the Class will receive a settlement payment (“Class Member Payment”)  
12 calculated as: (a) two times the cost of the Class member’s Theranos blood testing services  
13 (“Theranos Testing Costs”); minus (b) any refunds the Class member received pursuant to  
14 the April 1, 2017 Arizona Attorney General Consent Decree with Theranos (the “Class  
15 Member Offset”); plus (c) a base payment of \$10. Plaintiffs’ Expert Arthur Olsen has created  
16 a Class Data List that reflects the amount of each Class member’s Theranos Testing Costs  
17 (based on Theranos’s data), and Class Member Offset (based on data provided by the  
18 administrator of the Attorney General’s Consent Decree refund program).<sup>3</sup> This payment is  
19 subject to *pro rata* adjustment, if necessary, as described below.

20 Members of the Walgreens Edison Subclass will also receive an additional payment  
21 as compensation for their battery and medical battery claims (“Walgreens Edison Subclass

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22 <sup>1</sup> The address for the website—[www.TheranosLawsuit.com](http://www.TheranosLawsuit.com)—was established in connection  
23 with the litigation class notice and will remain the same.

24 <sup>2</sup> As set forth in Exhibit B hereto, Class Representatives respectfully request that the Court  
25 schedule the Fairness Hearing for a date 110 calendar days after entry of the Preliminary  
26 Approval Order, or at the Court’s earliest convenience thereafter, to allow time for  
27 disseminating notice to Class Members and for complying with the Class Action Fairness  
28 Act of 2005, 28 U.S.C. § 1715 *et seq.*

<sup>3</sup> To the extent the Class Data List does not reflect a Class member’s Theranos Testing Costs  
(*i.e.*, missing data), the calculation of those Class member’s additional payment amounts  
will be based on the average Theranos Testing Costs and otherwise calculated in the same  
manner as the other Class Member Payments.

1 Member Payment”). The default amount of this payment will be \$1,000, like the Class  
2 Member Payment, the Walgreens Edison Subclass Payment is subject to *pro rata* adjustment,  
3 if necessary, as set forth in the Plan of Allocation and described below. Class counsel  
4 estimate, based upon data from Expert Olsen, that the final amount of the Walgreens Edison  
5 Subclass Payment will be between \$700-\$1000. Although the data indicates that the  
6 Walgreens Edison Subclass Payment is likely to be closer to \$1000, the range of possible  
7 payment is provided to be conservative.

8 Plaintiffs currently estimate that the Net Settlement Fund amount will be sufficient to  
9 make the Class Member Payments and Walgreens Edison Subclass Member Payments in the  
10 target amounts described above. Cappio/Heller Decl. ¶27. If, however, the total of Class  
11 Member Payments and Walgreens Edison Subclass Member Payments will exceed the  
12 amount of the Net Settlement Fund, all payments will be reduced proportionally (with the  
13 same proportional reduction applied to all Class Member Payments (other than the \$10 base  
14 payment portion) and all Walgreens Edison Subclass Member Payments). *Id.* Conversely, if  
15 the sum of the Class Member Payments and all Walgreens Edison Subclass Member  
16 Payments is less than the Net Settlement Fund, all payments (other than the \$10 base  
17 payment portion) will be proportionally increased. *Id.* Funds remaining in the Settlement  
18 Account one year after initial settlement payments issue (“Residual Funds”), will fund a  
19 second distribution to Class Members in amounts *pro rata* based on the amount of their initial  
20 payment checks, and, to the extent a second distribution is not feasible or does not exhaust  
21 the Residual Funds, shall be treated as unclaimed property of the corresponding Class  
22 members. No portion of the Settlement Fund will revert to Walgreens, and Walgreens played  
23 no role in determining the Plan of Allocation.

#### 24 IV. LEGAL STANDARD

25 Judicial policy strongly favors settlements, “particularly where complex class action  
26 litigation is concerned.” *In re Hyundai & Kia Fuel Econ. Litig.*, 926 F.3d 539, 556 (9th Cir.  
27 2019) (*en banc*). Approval of a class action settlement is a two-step process. The first step is  
28 preliminary approval. Per Rule 23(e)(1)(B)(i), at the preliminary approval stage, a reviewing

1 court must determine whether it will likely be able to approve the proposed settlement under  
2 the factors set forth in Rule 23(e)(2). Generally speaking, the preliminary approval analysis  
3 weighs whether the proposed settlement shows “grounds to doubt its fairness or other  
4 obvious deficiencies, such as unduly preferential treatment of class representatives or of  
5 segments of the class, or excessive compensation for attorneys, and appears to fall within the  
6 range of possible approval...”. *Manual for Complex Litigation* § 30.41 (3d ed. 1995); *see*  
7 *also Zwicky v. Diamond Resorts Mgmt. Inc.*, 343 F.R.D. 101, 119 (D. Ariz. 2022); *Cotter v.*  
8 *Lyft, Inc.*, 176 F. Supp. 3d 930, 935 (N.D. Cal. 2016).

9 Rule 23(e)(2), in turn, directs consideration of the following factors in the approval  
10 of a class settlement:

- 11 (A) the class representatives and class counsel have adequately represented  
the class;
- 12 (B) the proposal was negotiated at arm’s length;
- 13 (C) the relief provided for the class is adequate, taking into account:
  - 14 (i) the costs, risks, and delay of trial and appeal;
  - 15 (ii) the effectiveness of any proposed method of distributing relief to  
the class, including the method of processing class-member claims;
  - 16 (iii) the terms of any proposed award of attorney’s fees, including  
timing of payment; and
  - 17 (iv) any agreement required to be identified under Rule 23(e)(3); and
- 18 (D) the proposal treats class members equitably relative to each other.

18 *See also Briseno v. Henderson*, 998 F.3d 1014, 1025 (9th Cir. 2021) (describing the Ninth  
19 Circuit’s eight factor test as “fall[ing] within the ambit of the revised Rule [23(e)]”).<sup>4</sup> Two  
20 of these factors—adequate representation and arm’s length negotiation—are “procedural.”  
21 Fed. R. Civ. P. 23(e)(2) Advisory Comm. Note to 2018 Amendment. The remaining factors

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22 <sup>4</sup> Prior to the amendment of Rule 23(e) in 2018, the Ninth Circuit directed consideration of  
23 eight factors—often called the *Hanlon* (*Hanlon v. Chrysler Corp.*, 150 F.3d 1011, 1026  
24 (9th Cir. 1998)), *Staton* (*Staton v. Boeing Co.*, 327 F.3d 938, 960 (9th Cir. 2003)), or  
25 *Churchill* (*Churchill Vill. v. Gen. Elec.*, 361 F.3d 566 (9th Cir. 2004)) factors—which  
26 overlap in substantial respects with the Rule 23(e) factors: “(1) the strength of the plaintiff’s  
27 case; (2) the risk, expense, complexity, and likely duration of further litigation; (3) the risk  
28 of maintaining class action status throughout the trial; (4) the amount offered in settlement;  
(5) the extent of discovery completed and the stage of the proceedings; (6) the experience  
and views of counsel; (7) the presence of a governmental participant; and (8) the reaction  
of the class members of the proposed settlement.” *Kim v. Allison*, 8 F.4th 1170, 1178 (9th  
Cir. 2021) (internal citations and quotation marks omitted).

1 are “substantive” and “look at the adequacy of the class’s relief and the equity of its  
2 distribution across the class.” 4 *Newberg on Class Actions* § 13:13 (6th ed. 2022).

3 **V. THE SETTLEMENTS MERIT PRELIMINARY APPROVAL**

4 The settlements warrant preliminary approval. The settlements came only after years  
5 of hard-fought litigation and were negotiated by experienced Class Counsel, who were well-  
6 positioned to understand the risks of the approaching trial. The settlements were the product  
7 of serious, arm’s-length negotiations, with the Walgreens Settlement resulting from the  
8 proposal of one of the country’s most respected mediators. The settlements present no  
9 deficiencies, treat Class members equitably, and represent an excellent result.

10 **A. The Class Has Been Adequately Represented.**

11 The Class Representatives and Class Counsel have adequately represented the Class.  
12 *See* Fed. R. Civ. P. 23(e)(2)(A). The Advisory Committee’s notes state that the nature and  
13 amount of discovery conducted, and the adequacy of counsel’s information, are factors to  
14 consider in the approval of a class settlement. 4 *Newberg on Class Actions* § 13:49 (6th ed.  
15 2022). The Ninth Circuit has similarly instructed that “the extent of discovery completed and  
16 the stage of the proceedings” should be considered in analyzing the fairness of a proposed  
17 class settlement. *Kim*, 8 F.4th at 1178; *Churchill Vill.*, 361 F.3d at 575.

18 Class Counsel have vigorously prosecuted this action for nearly seven years.  
19 Cappio/Heller Decl. § B. Walgreens, in particular, vigorously defended this action with the  
20 assistance of top-notch and highly experienced counsel. There has been very substantial  
21 discovery in this case, during both the class certification and merits phases, which included  
22 the production of over 7.8 million pages of documents, 26 fact witness depositions, and 6  
23 expert depositions. The parties each retained several expert witnesses, receiving guidance on  
24 the diagnostic testing industry, scientific and medical topics, due diligence and financial  
25 issues, and more. The settlements were reached only after discovery had closed.

26 Class Counsel are highly qualified lawyers with extensive experience successfully  
27 prosecuting complex cases and consumer class actions. Cappio/Heller Decl. § A. Class  
28 Counsel were well-versed in the applicable law from the outset, and have become only more

1 so after two rounds of Rule 12 motions, class certification briefing, an interlocutory appeal,  
2 and summary judgment practice. Class Counsel are also well-versed in the facts of this case  
3 from the documentary record, depositions, and expert analysis. Class Counsel are well-  
4 positioned to assess the benefits of the proposed settlements against the risks of further  
5 litigation. Indeed, in certifying the class, the Court found that Class Counsel had and would  
6 continue to vigorously prosecute the action. (Dkt. 369 at 12).<sup>5</sup>

7 **B. The Proposed Settlements Were Negotiated at Arm’s Length.**

8 The settlements are the product of serious, informed, and non-collusive negotiations  
9 at arm’s length, satisfying Rule 23(e)(2)(B). Rule 23 directs courts to watch for any signs of  
10 collusion, such as a settlement that benefits counsel at the expense of the class. *See*  
11 *Newberg on Class Actions* § 13:50 (6th ed. 2022). The Ninth Circuit has similarly advised  
12 district courts to pay close attention to signs of collusion, such as the presence of a clear  
13 sailing arrangement, a disproportionate distribution of the settlement to counsel, and/or the  
14 presence of a reverter clause. *Briseno*, 998 F.3d at 1023; *In re Bluetooth Headset Prods.*  
15 *Liab. Litig.*, 654 F.3d 935, 941 (9th Cir. 2011). The settlements bear no hallmark of collusion,  
16 such as a clear sailing provision, disproportionate payment of the settlement amount to  
17 counsel, or a reverter.

18 Rather, the settlements came only after extensive discovery, years of adversarial  
19 litigation, and several attempts at mediation. “A settlement following sufficient discovery  
20 and genuine arms-length negotiation is presumed fair.” *Nat’l Rural Telecomms. Coop. v.*  
21 *DIRECTV, Inc.*, 221 F.R.D. 523, 528 (C.D. Cal. 2004) (citations omitted); *see also*  
22 *Newberg on Class Actions* § 13:14 (6th ed. 2022) The involvement of Ret. U.S. District  
23 Judge Layn Phillips as mediator further confirms that the Settlements were reached at arms’  
24 length. *See id.* (“Courts have also found collusion less likely when settlement negotiations  
25 are conducted by a third-party mediator.”). There is “no better evidence” of a “truly  
26 adversarial bargaining process” than the presence of a neutral third-party mediator. *In re*

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27  
28 <sup>5</sup> All of the Class Representatives are Class members and B.P. is a Walgreens Edison  
Subclass member, such that the Class and Subclass are represented adequately.

1 *Flint Water Cases*, 571 F. Supp. 3d 746, 780 (E.D. Mich. 2021). Judge Phillips oversaw two  
2 mediation sessions—occurring years apart—and Magistrate Judge Morrissey also conducted  
3 a settlement conference with the parties. Before each of these mediations, the parties  
4 prepared substantial briefing and presented evidence for the mediators’ consideration.

5 Plaintiffs’ settlement with Walgreens was the result of a mediator’s recommendation,  
6 further demonstrating the absence of any collusion. *See, e.g., In re MGM Mirage Sec. Litig.*,  
7 708 F. App’x 894, 897 (9th Cir. 2017) (finding a settlement was not collusive where “the  
8 parties reached a settlement after extensive negotiations before a nationally recognized  
9 mediator, retired U.S. District Judge Layn R. Phillips”); *In re Chrysler-Dodge-Jeep*  
10 *Ecodiesel Mktg., Sales Pracs., and Prods. Liab. Litig.*, No. 17-md-02777, 2019 WL 536661,  
11 \*8 (N.D. Cal. Feb. 11, 2019) (finding “procedural indicators confirm adequacy” where “[t]he  
12 settlement was vigorously negotiated at arm’s length and with the assistance of one of the  
13 country’s preeminent settlement masters”).

14 Judge Phillips’s office was closely engaged in mediation efforts with Mr. Balwani  
15 (and Ms. Holmes) as well. Mr. Balwani was represented by counsel at the May 2023  
16 mediation and Ms. Holmes attended personally. Although a settlement was not reached with  
17 either individual defendant during that mediation, Judge Phillips’s office remained engaged,  
18 facilitating ongoing discussions with them under the unusual circumstances presented here,  
19 ultimately resulting in the Balwani Settlement and ABC Agreement.

20 **C. The Relief Provided for the Class is More Than Adequate.**

21 The next set of Rule 23(e) factors looks to the substantive fairness of the proposed  
22 settlement. *See Fed. R. Civ. P. 23(e)(2)(C)(i)-(iv)*, Advisory Committee’s Note to 2018  
23 Amendment. The Ninth Circuit’s case law likewise directs consideration of, *inter alia*, the  
24 strength of plaintiffs’ case; the risk, expense, and duration of further litigation, including the  
25 risk of maintaining class action status through trial; and the amount offered in settlement.  
26 *Kim*, 8 F.4th at 1178; *Churchill*, 361 F.3d at 575.

27 Settlements (particularly class settlements) usually provide only a fraction of potential  
28 recovery. It is the very nature of a settlement that a litigant must compromise the amount

1 they are willing to pay or receive, so “[i]t is well-settled law that a cash settlement amounting  
2 to only a fraction of the potential recovery will not per se render the settlement inadequate  
3 or unfair.” *Officers for Just. v. Civ. Serv. Comm'n of City & Cnty. of San Francisco*, 688 F.2d  
4 615, 628 (9th Cir. 1982). Here, however, the settlements provide relief that is estimated to  
5 be approximately *double* the amount of Class members’ unreimbursed Theranos Testing  
6 Costs (less amounts received) and a *substantial* additional recovery for the Walgreens Edison  
7 Subclass members, in an amount estimated at \$700-\$1,000 *each*.

8 The settlements are not only adequate—they might fairly be described as outstanding.  
9 Indeed, the outcome of the Arizona Attorney General’s action against Theranos underscores  
10 the exceptional recovery obtained here, as the proposed Walgreens Settlement standing alone  
11 provides substantially greater relief for the Class than that consent agreement. *Cf., e.g., Kim*,  
12 8 F.4th at 1178; *Churchill*, 361 F.3d at 575 (considering presence of governmental  
13 participant as relevant factor in settlement approval calculus).

14 **1. The costs, risks, and delay of trial and appeal.**

15 The risk of continued litigation must be balanced against the certainty and immediacy  
16 of recovery from the settlements. *See Dunleavy v. Nadler (In re Mego Fin. Corp. Sec. Litig.)*,  
17 213 F.3d 454, 458 (9th Cir. 2000); *Hanlon*, 150 F.3d at 1026. Given the benefit to the Class  
18 provided by the settlements—making them whole plus a substantial additional payment for  
19 those with battery claims—continued litigation is simply a risk not worth taking. As to  
20 Walgreens, further litigation presents not only the risk that the Class might lose liability at  
21 trial or on appeal, but also the risk that the Class might recover less through trial than is being  
22 offered through settlement. As to Mr. Balwani, further litigation carries an overwhelming  
23 likelihood of no recovery at all. The Balwani Settlement presents the only realistic chance  
24 for the Class to obtain any benefit from their claims against him.

25 Focusing on Walgreens, Class Counsel believe that the evidence strongly supports a  
26 jury finding that Walgreens acted at least with willful ignorance. But Class Counsel also  
27 recognize the risks of proceeding to trial. Walgreens asserts both legal and factual defenses  
28 to Plaintiffs’ claims, including that it was a victim of Theranos’s fraud and did not know that

1 Theranos’s tests were not market-ready. Walgreens is likewise defended by experienced  
2 counsel who have vigorously defended this case. Indeed, this Court noted, in its Summary  
3 Judgment Order, that Walgreens presented “potent arguments” that “may well persuade a  
4 jury to rule in favor of Walgreens at trial.” (Dkt. 565 at 23). Plaintiffs’ battery and medical  
5 battery claims against Walgreens present additional uncertainties of fact and law.

6 Even if Plaintiffs were successful in establishing Walgreens’ liability, a jury might  
7 well return a verdict smaller than the Settlement Amount. This is particularly so for the  
8 Walgreens Edison Subclass, given uncertainty around the assessment of damages for the  
9 bodily invasion. The battery giving rise to the potential dignitary damage involved a finger  
10 prick. There is a real risk that—even if Walgreens were found liable—the Class would  
11 recover less through a trial, while incurring substantial additional expenses and fees that  
12 would be deducted from the benefit to Class members.

13 Walgreens, to be sure, also argues that Plaintiffs’ claims implicate unsettled questions  
14 of law, and that Plaintiffs cannot prove Walgreens’ knowledge to the requisite legal standard.  
15 This view was represented in Walgreens’ petition for interlocutory appeal of this Court’s  
16 summary judgment order. (Dkt. 575). While Plaintiffs disagree with Walgreens’ legal  
17 positions, they raise the specter of an appeal. A trial and a possible appeal could delay Class  
18 members’ recoveries for several more years. Given how long this action has been pending,  
19 there would have to be a compelling reason to choose continued litigation over the Walgreens  
20 Settlement. There is none.

21 The risks of continued litigation are arguably even greater with respect to Mr.  
22 Balwani. He has no meaningful assets to satisfy a judgment, nor is he likely to gain any  
23 during his long incarceration. A victory at trial against Mr. Balwani would be hollow at best.  
24 The Balwani Settlement presents, in Class Counsel’s assessment, the best possibility for  
25 obtaining some actual, monetary benefit for the Class for their claims against Mr. Balwani.  
26 The ABC Agreement, which would not exist but for Mr. Balwani’s agreement to release his  
27 claims against the remaining Theranos ABC assets, provides that the funds made available  
28 by virtue of the Balwani Settlement will be available in time for distribution with the

1 Walgreens' Settlement funds, reducing the costs of notice and administration to the Class.

2 Class Counsel possess an extensive background in consumer litigation and a deep  
3 understanding of the facts of this case. In Class Counsel's informed opinion, further litigation  
4 would be contrary to the Class's interests, given the excellent benefits provided by the  
5 settlements, and the risk that trial might result in a lesser recovery or a judgment that is  
6 simply uncollectable. *See Kim*, 8 F.4th at 1178 (noting that the views "the experience and  
7 views of counsel" is a factor in weighing approval of a class settlement).

8 **2. The effectiveness of any proposed method of distributing relief to the**  
9 **Class, including the method of processing Class-member claims.**

10 The settlements' benefits will also be distributed effectively and fairly. A Class Data  
11 List has already been created by Plaintiffs' retained expert, based upon data produced in this  
12 litigation, and the contact information therein will be updated prior to the sending of  
13 settlement notices. The Class Data List reflects the Theranos Testing Costs according to  
14 Theranos's records and the amounts of the refunds previously received pursuant to the 2017  
15 Arizona Attorney General Consent Decree. Because of this data, there will be no need for  
16 Class members to fill out a claim form, or provide proof of purchase or other documentation,  
17 a step that often complicates the distribution of class settlements. Class members' payments  
18 will be calculated based upon the available data and a check will be mailed to them.

19 **3. The terms of any proposed award of attorney's fees, including timing of**  
20 **payment.**

21 The Walgreens Settlement provides for a non-reversionary common settlement fund  
22 of \$44,000,000. Class Counsel intend to seek the Court's approval of a fee measured as one-  
23 third of the Walgreens Settlement common fund and will also ask the Court to approve  
24 reimbursement of their litigation expenses. Class Counsel will not seek any additional fees  
25 from the Balwani Settlement or ABC Agreement, even though those agreements will add  
26 additional funds for distribution to the Class members. Under the terms of the Walgreens  
27 Settlement, any fees and expenses awarded by the Court will be paid to Class Counsel ten  
28 (10) calendar days after the date of Judgment or the order awarding Attorneys' Fees and

1 Expenses (whichever comes last). *See* Exhibit A at ¶68.

2 In the Ninth Circuit, attorneys' fees in common fund cases may be calculated by the  
3 percentage-of-the-recovery method or the lodestar method. *In re Apple Inc. Device*  
4 *Performance Litig.*, 50 F.4th 769, 784 (9th Cir. 2022); *Vizcaino v. Microsoft Corp.*, 290 F.3d  
5 1043, 1047 (9th Cir. 2002). Although 25% is the starting point (or "benchmark") for a  
6 percentage-of-the-recovery award, adjustments are warranted where "circumstances indicate  
7 that the percentage recovery would be either too small or too large in light of the hours  
8 devoted to the case or other relevant factors." *Six (6) Mexican Workers v. Ariz. Citrus*  
9 *Growers*, 904 F.2d 1301, 1311 (9th Cir. 1990). The anticipated request here is consistent  
10 with applicable standards and justified by the circumstances in this case, including Class  
11 Counsel's lodestar in this case which is substantially higher than the fee amount that will be  
12 requested. As of the date of this motion, Class Counsel's lodestar exceeds one-third of the  
13 Walgreens Settlement Amount; fees will of course continue to increase as Class Counsel  
14 continue to work on settlement approval and implementation. To reiterate: Class Counsel  
15 will not request any additional fees in connection with the Balwani Settlement or ABC  
16 Agreement, although those agreements will result in additional funds for the Class.<sup>6</sup>

17 **4. Any agreement required to be identified under Rule 23(e)(3).**

18 Pursuant to Rule 23(e)(3), Class Counsel have identified all agreements made in  
19 connection with the Settlements. For the sake of clarity, these include the ABC Agreement,  
20 attached hereto as Exhibit F. The ABC Agreement is entirely separate and independent of  
21 Plaintiffs' settlement with Walgreens, and Plaintiffs' settlement with Walgreens is in no way  
22 dependent upon the ABC Agreement, the Balwani Agreement, or any other proceedings  
23 regarding Balwani or the ABC. Rather, as noted above, Plaintiffs' settlement with Walgreens  
24 was the result of a mediator's proposal and the settlement with Mr. Balwani was reached  
25 after the mediation, with the further assistance of the mediator's staff.

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<sup>6</sup> As noted above, none of the *Bluetooth* collusion factors are implicated here.

1 **D. The Proposed Settlement Treats Class Members Equitably Relative to Each**  
2 **Other.**

3 Plaintiffs' proposed Plan of Allocation is reasonable. It is estimated that the  
4 settlements will provide Class members with approximately double their respective  
5 Theranos Testing Costs, minus amounts already received. The Settlements will also provide  
6 additional payments (estimated at \$700-\$1,000) to each Walgreens Edison Subclass member  
7 for their battery claims. As set forth in the Declaration of Mark Samson, filed herewith, these  
8 payments to the Walgreens Edison Subclass are more than fair and adequate. *Id.* at ¶¶ 5-8.

9 The Plan of Allocation's proposed method of dividing the Settlement proceeds is fair,  
10 reasonable, and based upon the judgment of Class Counsel. "Approval of a plan of allocation  
11 of settlement proceeds in a class action ... is governed by the same standards of review  
12 applicable to approval of the settlement as a whole: the plan must be fair, reasonable and  
13 adequate." *In re Oracle Sec. Litig.*, No. 90-0931, 1994 WL 502054, at \*1-2 (N.D. Cal. June  
14 18, 1994) (citing *Class Pls. v. City of Seattle*, 955 F.2d 1268, 1284-85 (9th Cir. 1992)); *see*  
15 *also In re Mego Fin. Corp. Sec. Litig.*, 213 F.3d at 460 (district court's approval of plan of  
16 allocation in a class action is subject to abuse of discretion review). It is reasonable to allocate  
17 settlement funds to class members based on the extent of their injuries, their potential  
18 recoveries, or the strength of their claims. *In re Omnivision Techs., Inc.*, 559 F. Supp. 2d  
19 1036, 1045 (N.D. Cal. 2008).

20 The fact that Plaintiffs intend to seek service awards in no way implicates unfairness  
21 or raises the specter of inequitable treatment. Incentive awards are typical in class action  
22 cases. *See 4 Newberg on Class Actions* § 11:38 (4th ed. 2008). Indeed, because the named  
23 plaintiffs here have devoted time to this action for nearly seven years—time that no other  
24 Class members have had to devote—some compensation for that time, which has led to the  
25 creation of a fund benefitting approximately 170,000 other consumers, is both fair and  
26 equitable. While discretionary, such awards compensate class representatives for the work  
27 they have done on behalf of the class and risks they might undertake in bringing the action.  
28 *See In re Mego Fin. Corp. Sec. Litig.*, 213 F.3d at 463.

1                   **VI. THE PROPOSED NOTICE PROGRAM AND SETTLEMENT**  
2                   **ADMINISTRATOR SHOULD BE APPROVED**

3           The proposed notice program comports with Rule 23 and the requirements of due  
4 process. This comprehensive plan for disseminating notice—including the direct notice and  
5 supplemental forms of notice—is well-designed to reach the Class members and constitutes  
6 the best notice practicable under the circumstances. This Court previously approved a similar  
7 notice plan (Dkt. 447), and other courts within the Ninth Circuit have approved analogous  
8 notice programs. *See, e.g., AdTrader, Inc. v. Google LLC*, No. 17-07082, 2021 WL 2073816  
9 (N.D. Cal. Mar. 23, 2021) (approving notice plan that included direct mailings, emails, and  
10 a case-specific website); *Novoa v. GEO Grp., Inc.*, No. 17-2514, 2020 WL 6694349 (C.D.  
11 Cal. Sept. 14, 2020) (approving notice plan that included a digital media campaign, emails,  
12 publication of notice, and a case specific website).

13           As notice of pendency was already provided, the parties’ agreements do not  
14 contemplate an additional period for Class members to opt-out. Ninth Circuit authority is  
15 clear that due process does not require a second opt-out period. *Low v. Trump Univ., LLC*,  
16 881 F.3d 1111, 1121 (9th Cir. 2018) (“Our precedent squarely forecloses this argument [that  
17 due process requires a second opt-out opportunity”). Nor does Rule 23(e) require an  
18 additional opportunity to opt-out after settlement. *Officers for Just.*, 688 F.2d at 622-23; *see*  
19 *also Low v. Trump Univ., LLC*, 246 F. Supp. 3d 1295, 1309 (S.D. Cal. 2017) (noting “Rule  
20 23(e) does not require a court to allow a new opportunity to opt out at the settlement stage”).  
21 Although discretionary, a second opt-out period is neither required nor necessary under the  
22 circumstances of this case. The case has been pending for a lengthy period, the Settlement  
23 provides excellent benefits, and there is no reason to delay relief to the Class. *See* Adv.  
24 Committee Note to Rule 23(e); *Denney v. Deutsche Bank AG*, 443 F.3d 253 (2d Cir. 2006).

25                   **VII. CONCLUSION**

26           For the foregoing reasons, Plaintiffs respectfully request that the Court enter an order  
27 granting preliminary approval of the proposed settlements, directing dissemination of notice  
28 to the Class, and set a schedule for remaining settlement approval proceedings.

1 DATED this 6th day of September, 2023.

2 KELLER ROHRBACK L.L.P.

3  
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**CERTIFICATE OF SERVICE**

I hereby certify that on September 6, 2023, I electronically transmitted the foregoing document to the Clerk’s Office using the CM/ECF System for filing and transmittal of a Notice of Electronic Filing to all CM/ECF registrants.

*s/ Alison E. Chase* \_\_\_\_\_